

yourjobdone
any job, any time, fast

Information for people who do jobs.





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1

What it does

YourJobDone.com connects people who want jobs done with people who can do them, by SMS.

What does it cost?

It is **free** to register with YourJobDone. We send you job notices for **free**. Your replies are normal SMS. If you win a job, you pay us 5% of its value, unless we tell you it is free.

How do I join?

Just register on the site in the categories of jobs you can do, selecting the areas and times at which you can do them.

How does it work?

We notify you of a job that suits your profile.

You can see the details of a job by entering the job reference from the SMS in the Job reference box at www.YourJobDone.com

You can make an offer by SMS.



What happens when I get a job?

If you are selected for the job, go and do it, and make us proud!

You collect payment from the person you did the job for.

The person you did the job for leaves feedback on how you performed. You also leave feedback on your experience.





2

How to use it

YourJobDone sends you job offers by SMS, based on the categories, areas & times you selected. You can then reply by SMS with an offer to do the job – Simple.

We summarise important information about a job, such as what it is, where it is, when it starts and the time by which you have to make an offer. More details, including photos, may be found at www.YourJobDone.com, where you can also ask questions about the job.

The next few pages explain how to read SMS messages from us, and how to send messages back to us.

YourJobDone.com sends you a message to tell you about a job

Example message...	What it means...
Available job: 223	The job reference
Extra pair of hands	The service type
Help me carry my bags to Heathrow on the tube.	Key details of the job
location:E20YJD	The location of the job (post code)
Job starts:15Oct 05:30PM	The time at which the job starts or is to be done
Offers close:15Oct 03:28PM	The time at which offers close





You can check out the details and ask questions about the job at **YourJobDone.com**.

Note that making an offer is a **binding contract** to do the job if yours is the best offer.

If you want to do the job, reply to our message with "job [job number] offer [your price to do the job in whole pounds]"

For example, if you want to do job 223 for £15, you type in:

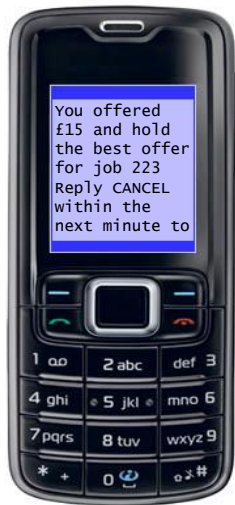
job 223 offer 15

The price for which you offer to do the job is the whole price you will be paid, not an hourly rate.

Include an extra 5% for YourJobDone's success fee. Include VAT if you are registered. **If you will need to buy things** as part of doing the job, you should **include these in your price**.

If you have made the best offer we'll let you know...

Or if someone else has made a lower offer we will let you know, and if you want you can make another offer.





If you have made the leading offer when offers close, you win the job!

We will also send you a message with the full job address and the customer contact details.

Give your customer a quick call to let them know you are on your way.

Keeping your customer satisfied is important for you to get good feedback and have ongoing access to YourJobDone.



3

Choice & Control

At **YourJobDone.com** you can configure your profile. Under the *my profile* tab you can change:

- service categories of which you are a member
- locations in which you provide your services
- times at which you receive SMSs and the times at which you want to work

You can also change your contact details.

If you don't want to receive SMS notifications anymore, just reply "stop" to any message. This will deselect you from notification at all times.

You can change this back at the *my profile* tab by reselecting the times at which you want messages.



4

Feedback

The more positive your feedback, the more you will be notified of jobs.

YourJobDone's feedback system rewards people who:

- Do the job well
- Do the job on time
- Accept the agreed payment
- Communicate well

If you do not perform well, you will be blocked from future jobs, and may be liable to your customer for non-performance.

You also get a chance to rate the person you did the job for, so other people can see whether they are good to work for.

Enjoy your experience with
YourJobDone.com !



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